



# CERTIFICATE OF ACHIEVEMENT

AWARDED TO

**Heather Bowman**

For successfully completing the following course:

**Embark Level 1: Fundamentals of Sales Success**

January 18, 2024

A handwritten signature in black ink that reads "Gina Weyer".

**GINA WEYER, CTC**  
VICE PRESIDENT, MEMBER SERVICES AND TRAINING

A handwritten signature in black ink that reads "Alex B. Sharpe".

**ALEX SHARPE**  
PRESIDENT AND CEO